MIDWEST ACCOUNTABLE CARE EXPO 2013

How CareLike Data Supports Your Work

CareLike

Agenda

- Who is CareLike?
- Transition of Care Challenges
- Benefits of the CareLike Local Care Resource Database
- CareLike Solution

About Us

CareLike LLC, is a data and technology services company

- Established in 2006 as SNAPforSeniors
- Leader of local community resources data – providing up-to-date information to support more effective and efficient transition of care for the patients.
- Provides access to detailed data on more than:
  - 25 categories of providers
  - 250,000 listings of service providers
- Unbiased & accurate information

About Us

CareLike ProviderData serves as a comprehensive provider search solution for:

- Hospitals and Health Plans
- Insurance Call Centers
- Patient Advocacy Groups
- Employee Assistance Programs
- Care Management IT Companies

Robust National Coverage

CareLike

Public & Private Local Resources

Home Care

Geriatric Care Managers • DME

Independent Living • Alzheimer's Chapters • Home Health

Senior Real Estate Agents • Elder Law Attorneys • Case Managers

Assisted Living • Alzheimer's Care • Certified Senior Advisors

Area Agencies on Aging • Hospitals • Residential Care Homes

250,000+ Local Resource Providers

Move Managers • CCRCs • Adult Day Care • Home Monitoring

Medicare / Private Nursing Homes • ADRCs

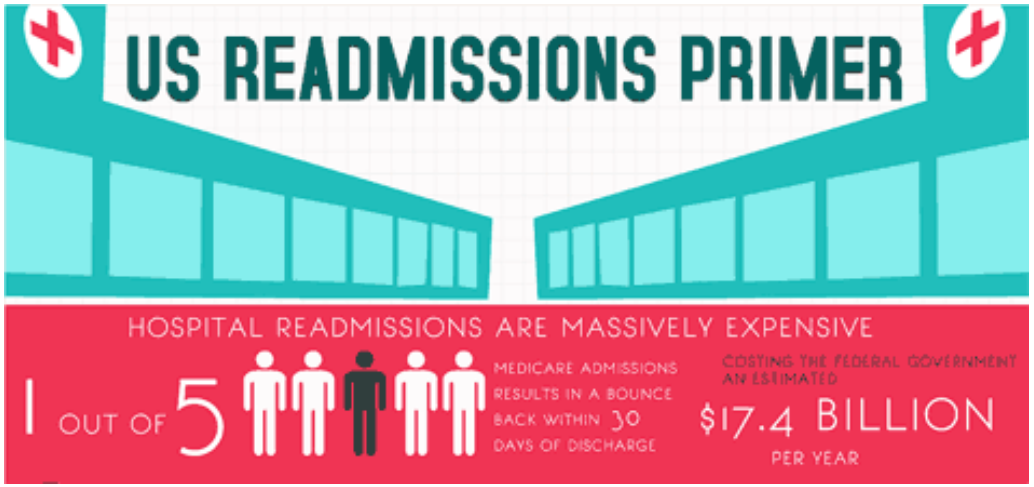
Hospice

Note: Coverage area includes all five U.S. territories and DC

Reducing Readmissions

Issues and Recommendations from the National Transition of Care Coalition – NTOCC *

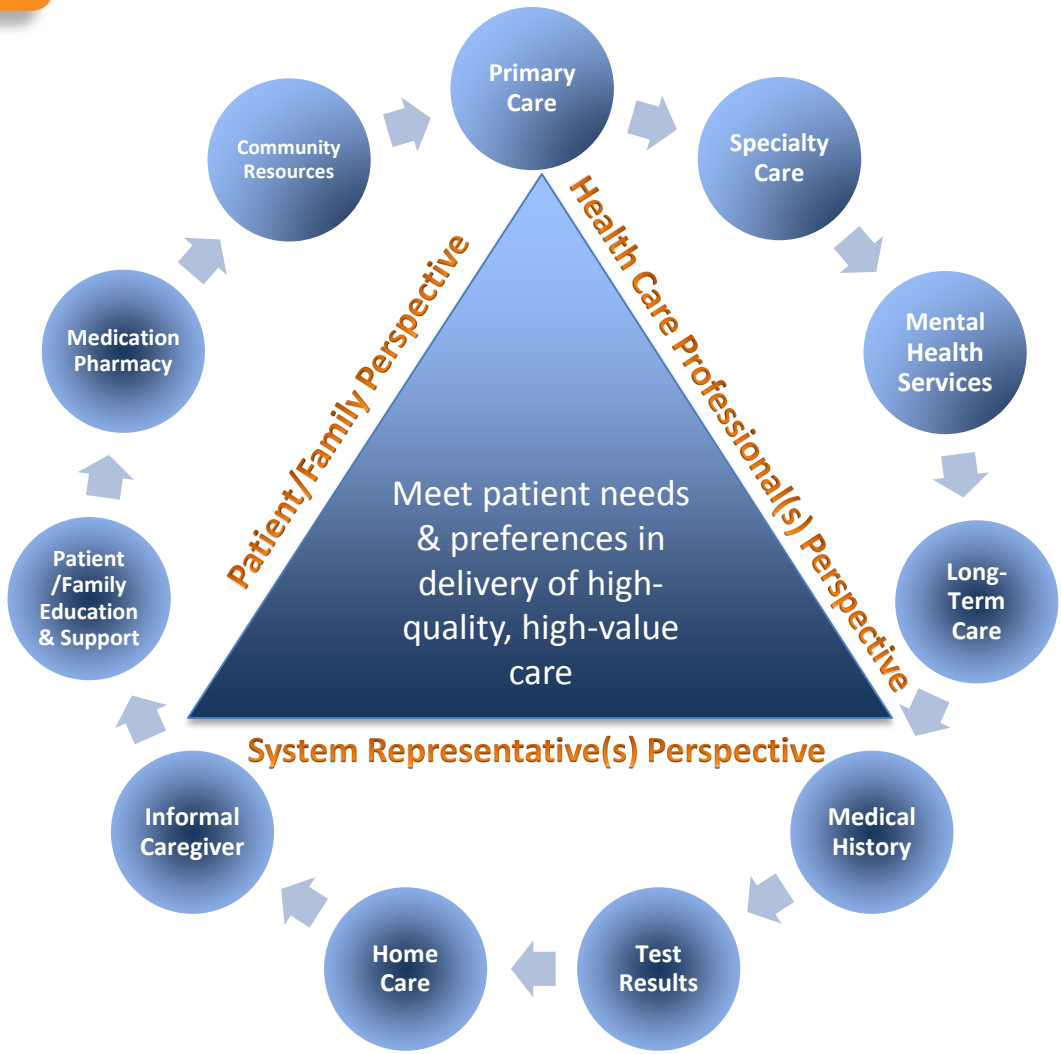
- Patients sent home without the information and support to take care of themselves. No appropriate follow-up care.
- ***Evidence shows that 1 in 5 older adults with complex chronic health conditions is readmitted with 30 days of hospital discharge***.
- Recommended Steps: Improve communication during transitions between providers, patients, family caregivers and community support



*NTOCC – Improving Transition of Care with Health Information Technology - Dec 2010 and New England Journal of Medicine - Hospitalizations amount patients in the Medicare fee-for-service program – S. Jencks, M. Williams and E. Colemen

Transition of Care Challenges

AHRQ – Agency for Healthcare Research and Quality



Readmission Fines

- A total of ***2,217 hospitals are being punished*** in the first year of the program, which began Oct. 1, 2012.
- Of those, ***307 will be docked the maximum amount***: 1 percent of their regular Medicare reimbursements.
- ***Average fine paid was >$125,000***
- Overall, ***Medicare has estimated it will recoup about $280 million from hospitals*** where it determined too many heart attack, heart failure or pneumonia patients returned within 30 days.

Improving Effectiveness

Recommendations of the Joint Commission:

- "To reduce both readmission rates an adverse events, **hospital must improve the effectiveness and transitions of care in which they play a role**."

- Readmission Costs
  - On average 19.6% of Medicare fee-for-service beneficiaries who have been discharged from the hospital were READMITTED with 30 days and 34% within 90 days.
  - According to MEDPAC** hospital readmission account for **$15 BILLION** of Medicare annual spending.

** Medicare Payment Advisory Commission

How a Resource Database Can Help

A Resource Database is a Useful Tool to Support Seamless Transition of Care.

- Unbiased listing of after-care & transition care support at your fingertips
- Accurate address & contact information
- Medicare ratings
  - Hospitals
  - Home Health
  - Skilled Nursing/Rehab
  - Renal Dialysis
- Data regularly updated
- Data can be imported and utilized to support your organization's particular processes

CareLike Solution

ProviderData provides:

- Coverage in all 50 states with > 250,000 total records
- Routine updates
- Integration of quality measures
- Ongoing provider self-profiling
- Rigorous QA

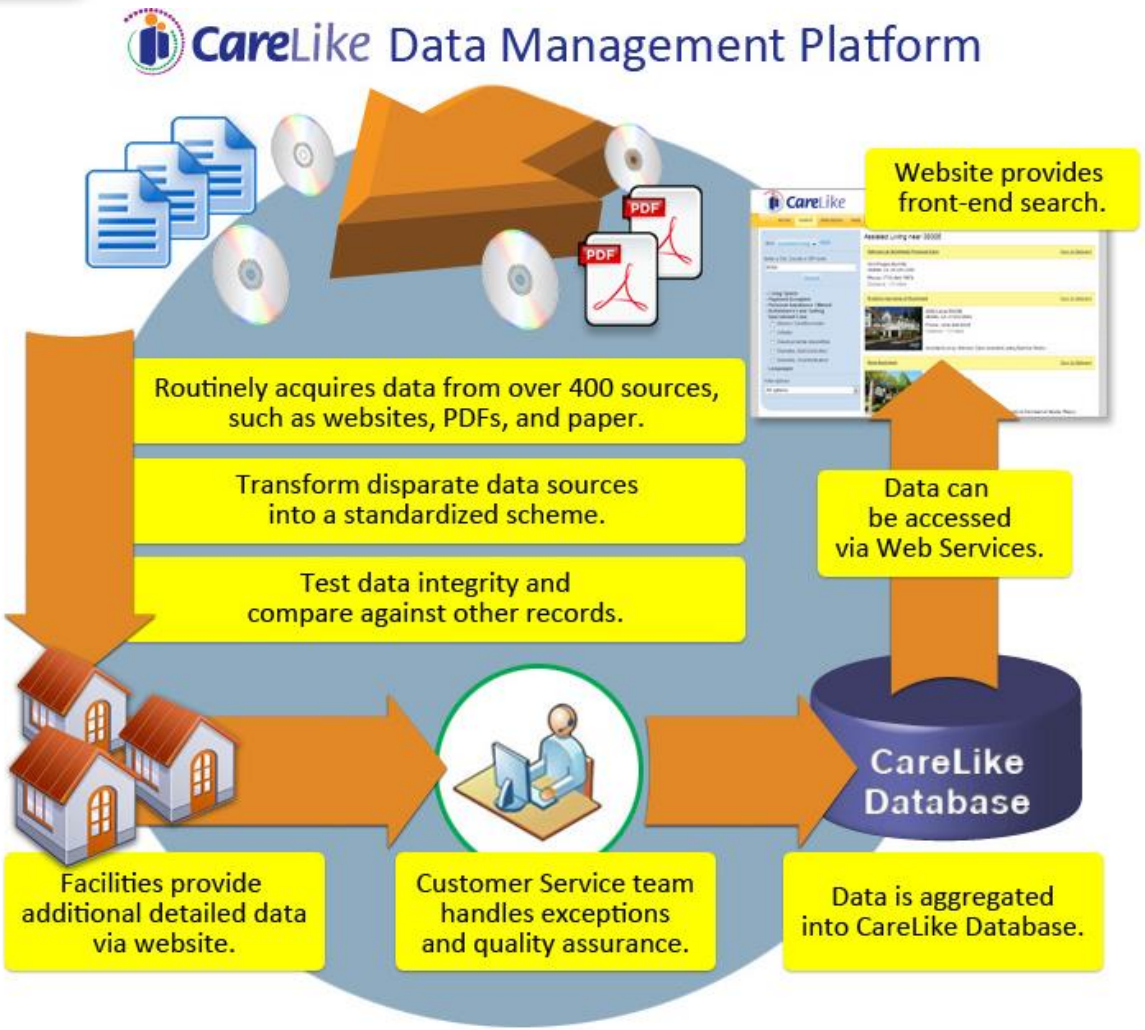
CareLike

CareLike Solution

Database populated via extractors from 388 Resources

- Collect, standardize and maintain data from public and private sources
  - Center from Medicare and Medicaid Services
    - Skilled Nursing, Hospitals, Home Health Care and Renal Dialysis Categories
  - All 50 States and Local Licensing Authorities
  - Trusted Associations – Member/Credential Lists
- Database is augmented with descriptive profiled information from providers

Database Process



Web Portal Overview

CareLike

Category Search

ProviderData

Home | Search | Resources | Help

I'm looking for:

- Adult Day Services
- Adult Family Homes
- Aging and Disability Resource Centers
- Alzheimer's Association Chapters
- Area Agencies on Aging
- Assisted Living
- Continuing Care Retirement Communities
- Diabetes Education Centers
- Diabetes Educators
- Elder Law Attorneys
- Geriatric Care Managers
- Home Care
- Home Health Care
- Hospice
- Hospitals
- Hyperbaric Treatment Centers
- Independent Living
- Medical Equipment Suppliers
- National Organizations
- Pharmacies
- Relocation Managers
- Renal Dialysis Centers
- Residential Homes
- Skilled Nursing
- State Units on Aging
- Title VI Agencies
- Transportation
- Voluntary Health Organizations
- Wound Care Centers

CareLike

Provider Information

find: Skilled Nursing more

Enter a City, County or ZIP code.

33607

Search

+ Living Space
+ Payment Accepted
+ Short Term / Temporary Stay
+ Personal Assistance
+ Alzheimer's Care
+ Specialized Care
+ Care Services
+ Languages

Filter options

All options

Brighton Gardens of Tampa Copy to Clipboard

16702 N Dale Mabry Hwy
Tampa, FL 33618-1055

Phone: (813) 908-2333
Distance : 10.4 miles

Claimed

Assisted Living - Memory Care - Skilled Nursing Assisted Living <...

Bon Secours Maria Manor Nursing Care Center Copy to Clipboard

10300 4th St N
St Petersburg, FL 33716-3810

Phone: (727) 568-1025
Distance : 10.7 miles

Unclaimed

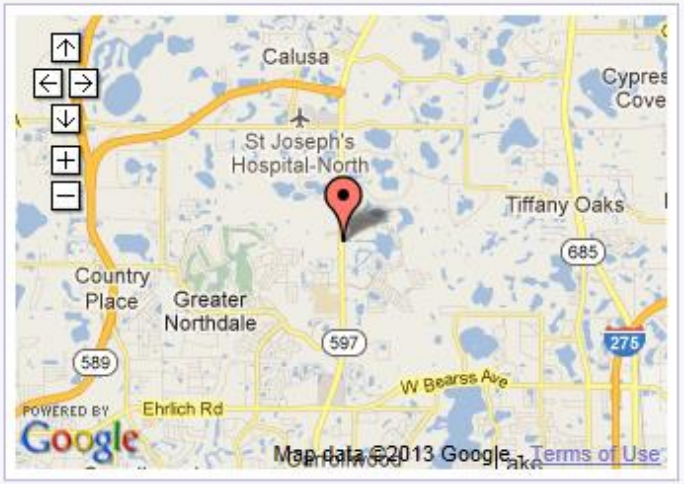
Carrington Place of St Pete Copy to Clipboard

Provider Information

Brighton Gardens of Tampa
16702 N Dale Mabry Hwy
Tampa, FL 33618-1055
(813) 908-2333

a member of
Sunrise Senior Living

Services Offered: Assisted Living, Skilled Nursing



View Website

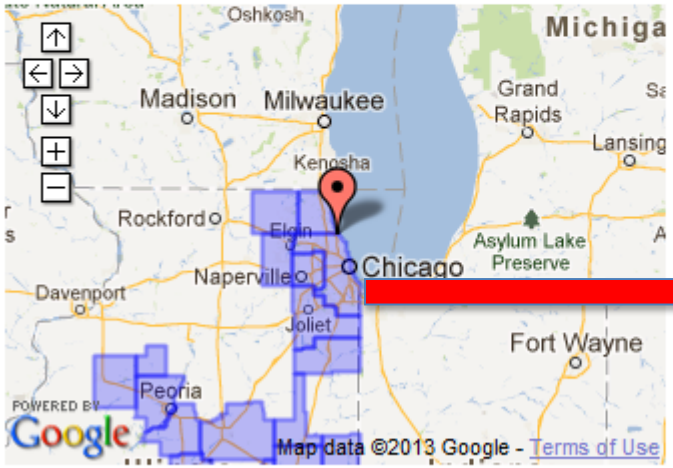
SNAP ID : 108-438

View Photo Gallery

Provider Information

Best in-Home Service, Inc
910 Skokie Blvd Ste 103
Northbrook, IL 60062-4032
(847) 810-0977

Services Offered: Home Care, Transportation, Security, Support Services



Best in-Home Service, Inc serves Lake County, IL, Mchenry County, IL, Kane County, IL, Cook County, IL, Dupage County, IL and more...

View Website

Send Email

- Red Pin = Zip Code Entered
- Purple Highlighted Area = Geography the Home Care Agency provides services.

Claimed Provider Information

General Information

Assisted Living

Skilled Nursing

Licenses

Eligibility

All genders welcome

Care Options

Licensed nursing care provided for eight (8) or less hours per day
No licensed physician care provided
Personal Assistance
- Activities of Daily Living (ADLs)
- Catheter management
- Foot care
- Sitting, standing, walking, and getting in and out of bed
- Toileting
- Medication management

Care Services
- Adult day care
- Audiology
- Dental care
- Eye care
- Hospice
- Massage therapy
- Mental health counseling
- Occupational therapy
- Physical therapy
- Restorative therapy
- Speech therapy
- Support groups for patients
- Support groups for families and caregivers

Living Space Options

Studio or efficiency apartments
One bedroom apartments
2+ bedroom apartments
One bedroom houses
2+ bedroom houses
Private bedrooms with private bathrooms
Private bedrooms with shared bathrooms
Shared bedrooms with shared bathrooms

Accommodations

Short Term and Temporary Stay Options
- Respite care

Pets live onsite, but residents may not bring their own
Pet Types Allowed
- Dogs
- Cats
- Birds

Smoking accommodations are provided
Residents may bring their own furniture
Transportation and Parking Options
- Resident parking
- Guest parking

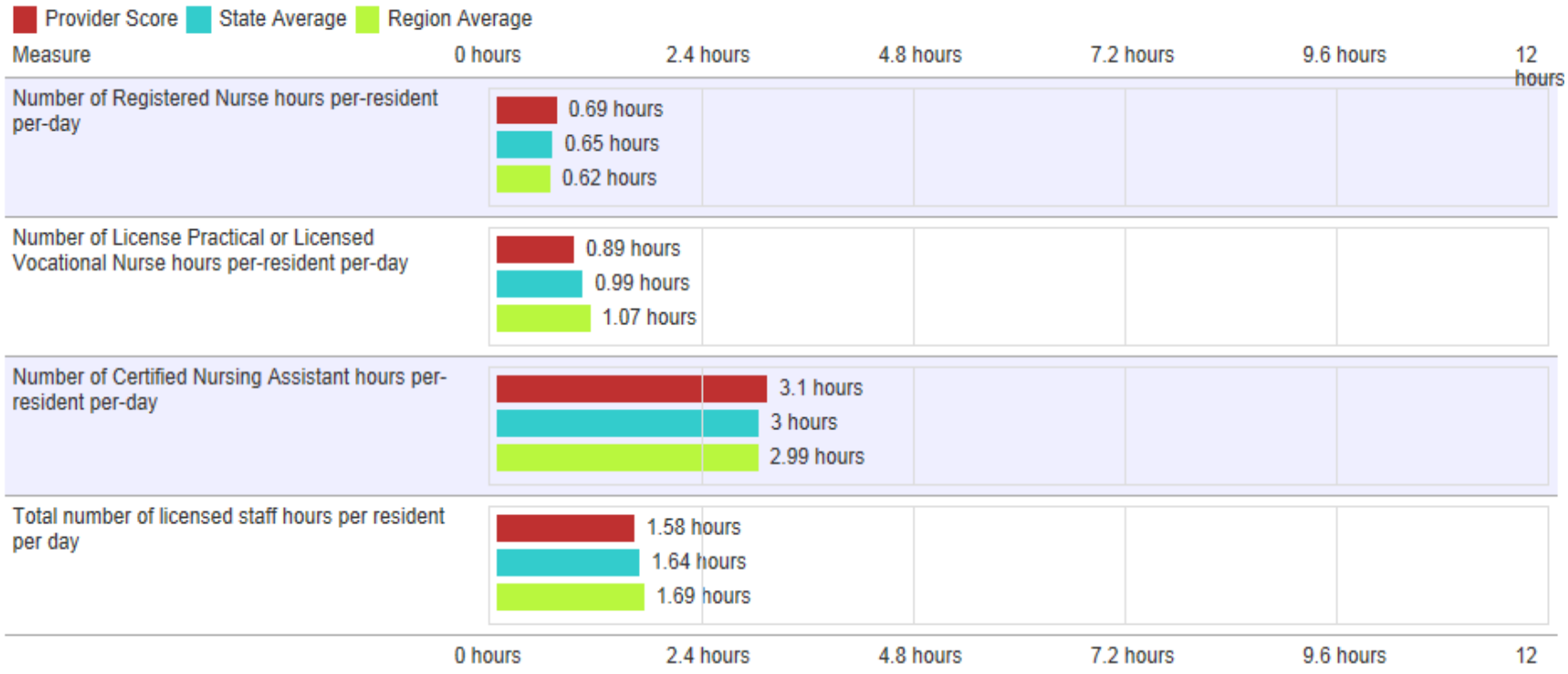
Room Amenities
- Air conditioning
- Cable hook up

Quality Metrics

Quality metrics available when a license is required to administer services:
Hospitals, Home Health Care, Skilled Nursing/Rehab Facilities and Renal Dialysis

Staff

Habana Health Care Center exceeds average state scores in 2 of 4 areas.
Habana Health Care Center exceeds average region scores in 2 of 4 areas.



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Copy Info to Discharge Notes

Carrington Place of St Pete Copy to Clipboard

Thank You

For more information please contact:

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New Business Development

CHrushka@CareLike.com
404-250-8376